

Appendix XI. Explanation of Descriptions on the Error Reports

Table 10. Explanation of Descriptions Shown on the Error Reports

| Error Description | Explanation |
|---|---|
| Member SSN not sent to SSA – Invalid SSN | The tenant's record was not sent to the SSA because the SSN failed the preliminary validation checks conducted by TASS. |
| Member SSN not sent to SSA – Live-in aide or foster child | The tenant's record was not sent to the SSA because the relationship code indicated that the individual was a live-in aide or foster child. The income of these two categories of family members may not be included in eligibility and rent calculations. |
| Verification failed – SSN not found in SSA records | The tenant's SSN is not a valid number issued by the SSA |
| Verification failed – SSN was not verified by SSA | The tenant's SSN is not a valid number issued by the SSA |
| Verification failed – Surname matched, but date of birth did not match with SSA records | The tenant's identity was not verified because while the Surname matched with SSA records, the Date of Birth did not match. However, based on the SSN/Last Name combination, SSA has indicated that the tenant <u>does not receive</u> SS/SSI benefits. |
| Verification failed – Date of birth matched, but surname did not match with SSA records | The tenant's identity was not verified because while the Date of Birth matched with SSA records, the Surname did not match. However, based on the SSN/Date of Birth combination, SSA has indicated that the tenant <u>does not receive</u> SS/SSI benefits. |
| Verification failed – SS benefits cannot be disclosed due to discrepancy in date of birth | The tenant's identity was verified by SSA based on the SSN/Last Name combination and the tenant <u>is receiving</u> SS benefits. However, due to the discrepancy in the Date of Birth, the benefit information cannot be disclosed. |
| Verification failed – SS benefits cannot be disclosed due to discrepancy in name | The tenant's identity was verified by SSA based on the SSN/Date of Birth combination and the tenant <u>is receiving</u> SS benefits. However, due to the discrepancy in the Last Name, the benefit information cannot be disclosed. |
| Verification failed – SSI benefits cannot be | The tenant's identity was verified by SSA based |



| Error Description | Explanation |
|---|---|
| disclosed due to discrepancy in date of birth | on the SSN/Last Name combination and the tenant <u>is receiving SSI benefits</u> . However, due to the discrepancy in the Date of Birth, the benefit information cannot be disclosed. |
| Verification failed – SSI benefits cannot be disclosed due to discrepancy in name | The tenant’s identity was verified by SSA based on the SSN/Date of Birth combination and the tenant <u>is receiving SSI benefits</u> . However, due to the discrepancy in the Last Name, the benefit information cannot be disclosed. |
| Verification failed – SS and SSI benefits cannot be disclosed due to discrepancy in date of birth | The tenant’s identity was verified by SSA based on the SSN/Last Name combination and the tenant <u>is receiving both SS and SSI benefits</u> . However, due to the discrepancy in the Date of Birth, the benefit information cannot be disclosed. |
| Verification failed – SS and SSI benefits cannot be disclosed due to discrepancy in name | The tenant’s identity was verified by SSA based on the SSN/Date of Birth combination and the tenant <u>is receiving both SS and SSI benefits</u> . However, due to the discrepancy in the Last Name, the benefit information cannot be disclosed. |